



MODESTO
CALIFORNIA

www.modestogov.com
(209) 577-5200 • TDD (209) 526-9211

CITY OF MODESTO

City Beat

NOVEMBER 2012

CITY OFFICES TO CLOSE

City of Modesto offices, located at 1010 Tenth Street, will be closed due to holidays and work furloughs during the following times:

November 22-23, 2012
December 24, 2012-
January 1, 2013

Utility payments can be made by phone or online 24 hours-a-day/7 days-a-week.



Customer Service
(209) 577-5395



Pay by Phone
(209) 577-5395
Option 4



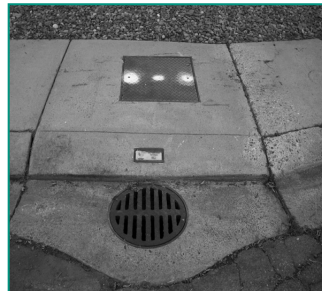
Pay Online at
www.modestogov.com

HELP KEEP OUR STORM DRAINS FREE OF LEAVES

In the winter months when leaves fall from the trees, they block gutters and clog storm drains, causing streets to flood. The City's storm drain system relies on the ability to effectively capture the stormwater in the gutters and drain it off the street through storm drain inlets. It then discharges into local streams, rivers, and storage basins. Even in moderate rain storms, this process typically takes 24 to 36 hours.

We can use **your** help to prevent street flooding by making sure the leaves in your area are kept away from gutters and storm drain inlets.

The pictures below demonstrate what **to do** and what **not to do** in order to keep our storm drains clean:



Rake leaves away from storm drain inlet grates to help the rain water drain and reduce the potential for street flooding.



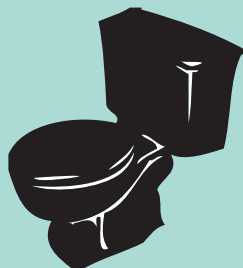
Keep leaves 12-18 inches away from the curb in order to allow the storm water to flow to the storm drain inlet. When leaves are left next to the curb, the leaves block the storm water, causing the street to flood.



Thank you for **your** help in preventing street flooding!
To report street flooding, call 209.577.6200.

HIGH EFFICIENCY TOILET RESIDENTIAL REBATE PROGRAM

Did you know toilets are the biggest water user in your home! They account for nearly 30% of a home's indoor water use. Replacing an "old water guzzler" with a new "Water-Sense" labeled high efficiency model can decrease your water use by 11 gallons per toilet each day.



City of Modesto Residential Customers in single and multi-family homes may be eligible for rebates when replacing their old high-water-use toilets.

For a qualifying list of toilets, please visit: www.epa.gov/watersense/products/toilets.html or call (209) 342-2262.

For more information on this program and other ways to conserve water, visit: www.modestogov.com/pwd/utilities/water/conservation.



IMPORTANT INFORMATION HOLIDAY GARBAGE COLLECTION SCHEDULE

In observance of Thanksgiving, garbage will not be collected on Thursday, November 22, 2012.

If your collection day is Thursday or Friday, your garbage will be collected one day later. Thursday routes will be collected on Friday, and Friday routes will be collected on Saturday.

Service will also run one day late on Christmas Day and New Years Day. There will be no garbage collection on Tuesday, December 25, 2012 and Tuesday, January 1, 2013.

If your collection day is Tuesday, Wednesday, Thursday or Friday your garbage will be collected one day later during this time.

LEAF SEASON WILL SOON BE UPON US...

During the month of December, the City of Modesto Green Waste Crews will only collect leaves. A couple of things to keep in mind during December leaf collection:

- Leaves should be placed in the streets for collection, not in the alleys
- No pruned refuse will be collected during this time.
- Piles of leaves with pruned refuse mixed in will **not** be collected.

Please do not pile prunings in the street or alleys until after January 1, 2013.

For questions regarding leaf removal visit www.modestogov.com/prnd/trees/green_waste.asp or call the Green Waste Division at (209) 577-5463.

BULKY ITEM COLLECTION PROGRAM CUT OFF DATES

The last day to schedule an appointment to have your large bulky items picked up this year is **December 14.**

All calls received after that date will be scheduled for pickup in January, and will count toward one of your appointments for 2013.

Call your garbage company to schedule your appointment and to learn about program restrictions and requirements.

- *Gilton Solid Waste* (209) 527-3781
- *Bertolotti Disposal* (209) 537-8000