

City Beat

www.modestogov.com
 (209) 577-5200
 TDD (209) 526-9211

HELP KEEP OUR STORM DRAINS FREE OF LEAVES

In the winter months when the leaves fall from the trees, they block gutters and clog storm drains, causing streets to flood. The City's storm drain system relies on the ability to effectively capture the stormwater in the gutters and drain it off the street through storm drain inlets. It then discharges into local streams, rivers, and storage basins. Even in moderate rain storms, this process can typically take between 24 and 36 hours.

We can really use your help in preventing street flooding by making sure the leaves in your area are kept away from gutters and storm drain inlets

The pictures below demonstrate what **to do** and what **not to do** in order to keep our storm drains clean:



Rake leaves away from storm drain inlet grates to help with draining the rain water and therefore reducing the potential for street flooding.



Keep leaves 12-18 inches away from the curb in order to allow the storm water to flow to the storm drain inlet. If leaves are left next to the curb, the leaves will block the storm water causing the street to flood.



Thank you for your help in preventing street flooding!
 Please report street flooding by calling 209.577.6200.

CITY OFFICES TO CLOSE

City of Modesto offices, located at 1010 Tenth Street, will be closed due to holidays and work furloughs during the following times:

November 21-25, 2011
December 23, 2011-
January 2, 2012

For assistance with your utility services, Customer Service Representatives will be available by phone November 21-23 and December 26-30 from 8:30 a.m.-4:30 p.m.

Utility payments can be made by phone or online 24 hours-a-day/7 days-a-week.



Customer Service
 (209) 577-5395



Pay by Phone
 (209) 577-5395
 Option 4



Pay Online at
www.modestogov.com

Phone Book Recycling Event

It's time to recycle your old phone books! Collection bins will be available for all residents and businesses at the following locations:

- 11th Street, between J & K Streets
- McHenry Village, in rear parking lot, near Briggsmore Avenue.

Collection bins will be available November 1-30, 2011. This is a free service to the community. Residents also have the option of placing their old phone books into their green organic waste can.

For more information, please call the City of Modesto Solid Waste office at (209) 577-5495.

Electronic Billing

CITY OF MODESTO UTILITY BILLING GOES PAPERLESS

The "e-billing" process allows customers to receive their City of Modesto water, sewer, and garbage utility bill through e-mail instead of a paper bill in the mail. Customers will have the ability to instantly view and pay their bill online, and store and print bills while expediting delivery time.

Once customers connect to our Interactive Web Pay System, they can pay their City of Modesto utility bill using a Visa, MasterCard, or a Debit Card with the Visa or MasterCard logo. The credit card payment is applied to the account immediately, with complete card verification.

To switch to paperless electronic utility billing, call Customer Services at (209) 577-5395 and ask one of our customer service representatives about switching to paperless "e-billing."

Year-round watering schedule for City of Modesto customers.

	SUN	MON	TUES	WED	THURS	FRI	SAT
IF YOUR ADDRESS IS...	ODD	DO NOT WATER	EVEN	ODD	EVEN	ODD	EVEN
MIDNIGHT TO NOON	WATER		WATER	WATER	WATER	WATER	WATER
NOON - 7:00 PM		DO NOT WATER	DO NOT WATER				
7:00 PM - MIDNIGHT	WATER		WATER	WATER	WATER	WATER	WATER

ODD NUMBERED ADDRESSES END IN 1, 3, 5, 7, 9
EVEN NUMBERED ADDRESSES END IN 0, 2, 4, 6, 8

For more information or to report water waste, call (209) 342-4580.

<http://www.modestogov.com/pwd/utilities/water/conservation/>

IMPORTANT INFORMATION Bulky Item Collection Program Cut off Date

Call to Schedule your bulky item collection appointment no later than **December 16!**

Make room for holiday guests or just make more room- schedule your appointment to get rid of your bulky items now. Call on or before December 16 to be scheduled for this year.

Any calls received after December 16 will be added to the 2012 appointment schedule. These appointments fill-up fast so don't wait, call today to schedule your appointment.

Contact your garbage company to schedule the appointment and to learn about program restrictions and requirements. **Residential customers with active two-can service are entitled to two collections per calendar year.*

- Bertolotti Disposal- 537-8000
- Gilton Solid Waste- 527-3781

Holiday Garbage Route Changes

In observance of Thanksgiving, garbage haulers will be taking the day off to be with their families. There will be no garbage collection on **Thursday, November 24.**

Thursday customers will be serviced on Friday; Friday customers will be serviced on Saturday.

Garbage routes will not be affected by the Christmas and New Year holidays. All routes will be serviced as normal.

Reminder, Modesto's garbage companies take only four holidays per year, New Years Day, Fourth of July, Thanksgiving and Christmas.

CITY OF MODESTO WASTE TIRE RECYCLING EVENTS

Program guidelines:

City of Modesto residents only

No businesses

Tires with rims—OK

Tires all sizes—OK

Questions? Call (209) 577-5495

What to do:

- Call your garbage company and request a coupon
Gilton Solid Waste (209) 527-3781
Bertolotti Disposal (209) 537-8000
- Take tires to garbage company
- Do not mix tires with other waste

FREE DISPOSAL ON DATES LISTED BELOW

November 6-12
December 4-10
January 1-7



*Transfer stations closed January 1, 2012

Funded by a grant from the Department of Resources Recycling and Recovery (CalRecycle).

CalRecycle

