



November 2017

## Modesto H.E.A.R.T. Program

### Homeless Engagement and Response Team

The Modesto H.E.A.R.T. is a pilot collaboration program between Modesto Fire and Modesto Police. The program consists of two members; one Firefighter Paramedic and one BEAT Health Police officer. The team works a 4/10 schedule, Tuesday through Friday from 0700 – 1700 hours. They are assigned to the same vehicle, which is clearly marked with the Police and Fire colors and lettering to include the HEART logo.

The team works within the Modesto City limits making routine rounds to contact and engage people experiencing homelessness; these individuals are educated on the services available and provided support to seek services in an attempt to get off the streets. The team is able to attach to person down calls generated by 911 callers with the intention of providing an additional resource above and beyond what first responders are able to provide within the scope of their emergency response.



HEART members work with fire, ambulance, and police crews to triage the person down which often times is neither a medical emergency, nor a law enforcement issue. In addition, HEART members respond to homeless related citizen complaints such as illegal camping; the members then engage the subjects with the hope of providing safer and more humane alternatives to illegal camping.

The program was launched on July 11th and has already proven to be very effective in dealing with the community's homeless population, reducing the amount of time spent on scene by police, and fire dealing with non-medical related calls for service.

CITY OF MODESTO 2017  
CELEBRATION OF LIGHTS  
DOWNTOWN EXTRAVAGANZA

# Sights & Sounds OF THE SEASON

SATURDAY  
DECEMBER 2, 2017

presented by:



## BREAKFAST WITH SANTA

8:00AM-11:30AM  
SENIOR CITIZENS CENTER  
211 BODEM STREET

## HOLIDAY PARADE

5:30PM (RAIN OR SHINE)  
SIGHTS & SOUNDS OF THE SEASON  
DOWNTOWN MODESTO

## DOWNTOWN TREE LIGHTING

IMMEDIATELY AFTER PARADE  
TENTH STREET PLAZA  
1010 10TH STREET

## DICKENS' FAIRE & MODESTO CERTIFIED FARMERS' MARKET

8:00AM-3:00PM  
15TH STREET  
BTWN I AND J STREETS

## ROCKIN' HOLIDAY OPENING PARTY

8:00PM-10:00PM  
TENTH STREET PLAZA  
1010 10TH STREET

FOR MORE INFORMATION:  
CALL (209) 577-5344 OR VISIT [MODESTOGOV.COM/HOLIDAY-PARADE](http://MODESTOGOV.COM/HOLIDAY-PARADE)



**Tell Us How We're Doing**  
Your feedback is very important to us. Please take a moment to complete our online survey.

**PERFORMANCE MATTERS**

Customer Services Division  
Online Survey

[modestogov.com/customer-survey](http://modestogov.com/customer-survey)

**TWO DAY WATERING!**  
Effective November 1st - March 31st

- > Odd-numbered addresses watering days are Wednesday and Sunday
- > Even-numbered addresses watering days are Tuesday and Saturday
- > No outdoor water use on Monday, Thursday, Friday and daily between 12:00pm and 7:00pm
- > Use of drip irrigation and hand watering of trees and shrubs with use of a positive shutoff nozzle is permitted at any time
- > Car washing is permitted with use of a positive shutoff nozzle
- > Hosing concrete areas, building exteriors, etc. is prohibited except for health/safety concerns or for maintenance/construction purposes, with use of a positive shutoff nozzle
- > Water leaks must be repaired within 24 hours
- > Restaurants and food service establishments prohibited from serving water except upon request
- > No irrigating turf or ornamental landscapes during and 48 hours following measurable rain
- > Operators of hotels and motels must provide guests with the option of choosing not to have towels and linens laundered daily and prominently display notice of this option.
- > Outdoor watering must be kept on your property...avoid water runoff

VIOLATION	FINE No Penalty/Fee
> First Notice	\$150
> Second Notice of Violation	\$250
> Third Notice of Violation	\$500
> Subsequent Violations	\$500

**Penalties for Violations of Water Usage Restrictions**

**Note: For measurable rain data, please refer to [www.mid.org/weather](http://www.mid.org/weather)**

[www.modestogov.com/savewater](http://www.modestogov.com/savewater) • State of California website: [www.saveourwater.com](http://www.saveourwater.com)

**City of Modesto Waste Tire Recycling Events**

PROGRAM GUIDELINES:	WHAT TO DO:
<ul style="list-style-type: none"> <li>• City of Modesto residents only</li> <li>• No businesses</li> <li>• Tires with and without rims - OK</li> <li>• Car, Truck &amp; Motorcycle Tires - OK</li> <li>• Up to 9 tires accepted at no charge</li> <li>• No Commercial or Tractor Tires</li> </ul>	<ul style="list-style-type: none"> <li>• Call City of Modesto and request a Coupon: <b>(209) 577-5494</b> <ul style="list-style-type: none"> <li>- Gilton Solid Waste (209) 527-3781</li> <li>- Bertolotti Disposal (209) 537-8000</li> </ul> </li> <li>• Take Tires to Garbage Company</li> <li>• Do not mix tires with other waste</li> </ul>

**FREE DISPOSAL ON DATES LISTED BELOW**

**October 1-31 • November 1-30 (Closed Nov. 28) • December 1-31 (Closed Dec. 25)**

Funded by a grant from the Department of Resources Recycling and Recovery (CalRecycle)

**Questions? Call (209) 577-5494**

**HELP PREVENT SEWER BLOCKAGES & OVERFLOWS**  
Especially during the winter months, it is important to remember the following:

Grease is often washed down the kitchen sink and into the plumbing system. Even a small amount of grease in sink drains can cause serious blockages in home plumbing or, even worse, a sewer overflow in your home or yard. The substances also cause clogging in Modesto's wastewater collection system, causing overflows that are messy, costly, and a potential threat to your health and the environment.

Here are some ways you can help protect the environment, your pipes, and Modesto's sewer collection system:

- Never pour grease material down sink drains or toilets.
- Scrape grease material from all cookware and dishes into a can or the trash for disposal prior to washing. Don't rely on detergents to dissolve grease: They may just pass it down the line and cause problems in other areas.
- Use strainers in sink drains to catch food scraps and other solids, and empty the drain strainers into the trash for disposal.
- Cooking grease should be placed in the black curb container with the normal weekly garbage. It would be advisable to allow the grease to cool so as to not melt plastic garbage bags.

Call the City of Modesto 24/7 at (209) 577-6200 to report a sewer blockage or overflow

**IMPORTANT INFORMATION!**  
Bulky Item Collection Program Cut Off Dates

The last day to have your large bulky items picked up in 2017 is nearing. You must call to schedule your appointment no later than December 8th in order to have your items picked up this year.

Appointments are on first come, first served basis. If the appointment calendar is full, you may be scheduled for 2018. Appointment requests received after December 8, will be scheduled for January 2018 and will count toward one of your appointments for that year.

Call your garbage company to schedule your appointment and to learn about program restrictions and requirements.

**Gilton Solid Waste 527-3781**  
**Bertolotti Disposal 537-8000**

**SEWER PROBLEMS?**  
**CALL US FIRST**  
**577-6200**

# IN HONOR OF AMERICA RECYCLES DAY

THE CITY OF MODESTO  
AND  
STANISLAUS COUNTY  
PRESENT  
**FREE  
ADMISSION**



## A PLASTIC OCEAN

8 MILLION TONS OF PLASTIC ARE  
DUMPED INTO OUR OCEANS EVERY YEAR...

**WE NEED A WAVE OF CHANGE**

**WEDNESDAY, NOVEMBER 15TH AT 10:30AM AND 6:00PM**

**THE  
STATE THEATRE**

1307 J ST., DOWNTOWN MODESTO

FOOD, DESSERTS, ESPRESSO DRINKS AND  
BEVERAGES AVAILABLE FOR PURCHASE

PLEASE CALL AHEAD TO MAKE  
RESERVATIONS FOR LARGE GROUPS

For Information Please Call:

Vicki Rice 209.577.5495 or Denise London 209.525.6788



## How to Calculate your Total Water Charges

Your water bill is comprised of two components, a fixed meter charge, based on the size of your water meter and water usage charge.

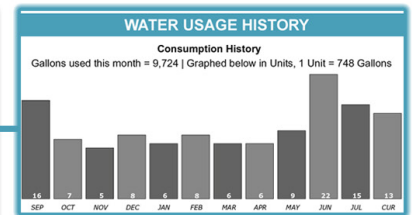
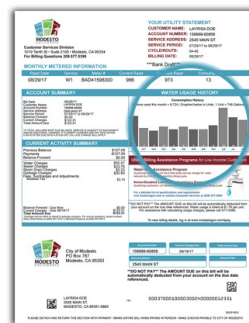
Calculating your water usage charges  
**Number of Units Consumed x Current Water Rate \$1.79 = Water Usage Charge**



In the sample graph shown below the current number of units used was 13 units.

13 units x \$1.79 water rate = \$23.27 water usage charge

Calculating your total water charges  
**Fixed Meter Charge + Water Usage Charge**  
ex: Standard 1" meter rate is \$29.30 per month for single family residential.  
**\$29.30 + \$23.27 = \$52.57**



For more information contact  
Customer Services at 209.577.5395  
or visit: [www.modestogov.com](http://www.modestogov.com)

### \*\*IMPORTANT INFORMATION\*\*

#### HOLIDAY GARBAGE COLLECTION SCHEDULE

Christmas and New Year Holiday



There will be no garbage collection on Monday, December 25 and Monday, January 1.

During these 2 weeks:

- ◆ Monday customers will be serviced on Tuesday
- ◆ Tuesday customers will be serviced on Wednesday
- ◆ Wednesday customers will be serviced on Thursday
- ◆ Thursday customers will be serviced on Friday
- ◆ Friday customers will be service on Saturday

Assembly Bill **341** is designed to help meet California's **recycling** goal of 75% by the year 2020. **AB 341** requires **all** commercial businesses and public entities that generate 4 cubic yards or more of waste per week to have a recycling program in place.

Mandatory Commercial Recycling, AB 341 is State Law and we need to hear from your business. The City of Modesto recently sent out compliance forms and we may not have record of yours being returned. Please identify what items your business or entity is recycling, check the box and return the form via e-mail, fax or mail. If you are not yet recycling give us a call and we can help you set up a program.

Are you  
Compliant?

#### Questions?

Call Vicki Rice (209) 577-5495  
or e-mail [vrice@modestogov.com](mailto:vrice@modestogov.com)



### LEAF SEASON IS UPON US...

During the month of December, the City of Modesto Green Waste Crews will only collect and remove leaves. No green waste piles will be collected during this time. Leaves will be collected from the street only. Please do not place piles of green waste in the street or alleys again until your scheduled collection time in January 2018. Piles of leaves with green waste mixed in will not be collected. For more information regarding the leaf removal program call the Green Waste Division at (209) 577-5463 or visit our website at [modestogov.com/360/Green-Waste-Collection](http://modestogov.com/360/Green-Waste-Collection)