



Water Conservation Rebate Programs



Save Water. Save Money

City of Modesto water customers may be eligible for new water conservation rebate programs. Funding is limited and applications will be accepted on a first come, first served basis.

**Smart Controller • Sprinkler Nozzle Replacement • Drip Irrigation
Rain Barrel • Turf Replacement • Toilet & Clothes Washer Rebates**

Applications available online or via phone

www.modestogov.com/savewater (209) 342-2246

State of California rebates also available visit www.saveourwaterrebates.com

City of Modesto Water Division

(209) 342-2246 | www.modestogov.com/savewater

For more information, terms and conditions visit us online.



Utility Billing Assistance Programs for Low Income Customers

Water Rate Assistance Program

Qualifying customers will have their base service charge for water reduced by \$10.00 each monthly billing cycle.

Senior/Disabled Low Income Assistance Program

Qualifying customers will receive a 25% discount each monthly billing cycle.

For a detailed list of qualifications and requirements visit: modestogov.com or contact Customer Services at (209) 577-5395



Christmas Tree RECYCLING

FREE collection & recycling for
UNTREATED* Christmas trees

*UNTREATED TREES HAVE NO FLOCKING, PAINT OR FIREPROOFING

HERE'S HOW...

Street or Alley Collection

- Remove all ornaments, tinsel, nails, stands, support rods & plastic bags
- Cut into 6 foot sections or smaller
- Place UNTREATED trees in street or alley along with other green waste for collection - NO PLASTIC BAGS OR WRAPS
- Collection begins in January per the green waste collection schedule. For more information on the collection schedule for your area call 577-5463

Weekly Container Collection

- Remove all ornaments, tinsel, nails, stands, support rods & plastic bags
- Cut up UNTREATED trees and place in GREEN organic waste container—NO PLASTIC BAGS OR WRAPS
- Lid must close completely

Treated Trees (FLOCKED - PAINTED - FIREPROOFED)

- TREATED trees CANNOT be recycled
- Cut up TREATED trees and place in BLACK garbage can
- Lid must close completely



Printed on recycled paper

Questions? Call the City of Modesto
Solid Waste Office at (209) 577-5494

City of Modesto Waste Tire Recycling Events

PROGRAM GUIDELINES:

- City of Modesto residents only
- No businesses
- Tires with and without rims - OK
- Car, Truck & Motorcycle Tires - OK
- Up to 9 tires accepted at no charge
- No Commercial or Tractor Tires

WHAT TO DO:

- Call City of Modesto and request a Coupon: (209) 577-5494
 - Gilton Solid Waste (209) 527-3781
 - Bertolotti Disposal (209) 537-8000
- Take Tires to Garbage Company
- Do not mix tires with other waste

FREE DISPOSAL ON DATES LISTED BELOW

February 1-28 • April 1-30 • June 1-30

(Closed April 1)

August 1-31 • October 1-31 • December 1-31

(Closed Dec. 25)

Funded by a grant from the Department of Resources Recycling and Recovery (CalRecycle)

Questions?
Call (209) 577-5494



SEWER PROBLEMS?

CALL US FIRST

577-6200

NOTICE OF INCREASED WATER RATES AND CHARGES Effective April 1, 2018

A revenue increase of 9.00% was approved by the City of Modesto Council on December 12, 2017, as part of the annual water rate review. This is a 90-day notice of rate increases.

Meter Size	Current	Effective 4/01/18	FY2018/19	FY2019/20	FY2020/21
Fixed Charges Based on Meter Size (\$/month)					
5/8 inch	\$20.79	\$21.47	\$23.34	\$25.42	\$27.73
3/4 inch	\$20.79	\$21.47	\$23.34	\$25.42	\$27.73
1 inch	\$29.30	\$30.39	\$33.48	\$36.90	\$40.72
1.5 inch	\$50.58	\$52.71	\$58.83	\$65.62	\$73.19
2 inch	\$76.11	\$79.49	\$89.25	\$100.08	\$112.16
3 inch	\$156.98	\$164.30	\$185.59	\$209.19	\$235.57
4 inch	\$276.14	\$289.28	\$327.55	\$370.00	\$417.42
6 inch	\$561.28	\$588.33	\$667.24	\$754.78	\$852.58
8 inch	\$1,029.42	\$1,079.32	\$1,224.95	\$1,386.51	\$1,567.01
10 inch	\$1,625.23	\$1,704.21	\$1,934.76	\$2,190.53	\$2,476.29
12 inch	\$2,135.93	\$2,239.84	\$2,543.16	\$2,879.69	\$3,255.67
Water Rate (\$/ccf*)					
Drought	\$1.97	\$1.98	\$2.07	\$2.17	\$2.27
Non-drought	\$1.79	\$1.82	\$1.93	\$2.05	\$2.17

For a typical single-family residential customer, the water bill will increase by \$1.53 per month beginning 4/1/18.

Typical Monthly Bill for 1-inch Meter at 14.6 ccf* of Water Per Month			
Non-Drought	Fixed Charge	Water Use Charges	Total Monthly Bill
Current	\$29.30	\$26.13	\$55.43
New	\$30.39	\$26.57	\$56.96
Increase in monthly water bill (at 14.6 ccf*)			\$ 1.53

*Hundred Cubic Feet

To continue providing reliable, safe drinking water, the City must implement rate increases and pass through to its customers the higher costs. On August 9, 2016, the City adopted a five-year schedule of rates in compliance with applicable provisions of the law. This increase of 9% is within the limits approved in the five-year schedule of rates, and is 2.08% less than the maximum of 11.02%.

Your monthly bill will vary based on meter size, water consumption, and drought status. Customers interested in learning ways to reduce their water use to minimize the effects of this rate increase can visit the City's conservation pages at www.modestogov.com. The City provides information on rebates, incentives, water audits, and other resources to help customers save water.

In addition, the City has a Water Rate Assistance Program, and a Senior/Disabled Low Income Discount program. More information is available on the City's website at www.modestogov.com or by contacting the Central Valley Opportunity Center at 1581 Cummins Way, Suite 100, Modesto (209) 577-3210.

Help Prevent Sewer Blockages & Overflows

Especially during the winter months, it is important to remember the following:

Grease is often washed down the kitchen sink and into the plumbing system. Even a small amount of grease in sink drains can cause serious blockages in home plumbing or, even worse, a sewer overflow in your home or yard. The substances also cause clogging in Modesto's wastewater collection system, causing overflows that are messy, costly, and a potential threat to your health and the environment.

Here are some ways you can help protect the environment, your pipes, and Modesto's sewer collection system:

- Never pour grease material down sink drains or toilets.
- Scrape grease material from all cookware and dishes into a can or the trash for disposal prior to washing. Don't rely on detergents to dissolve grease: They may just pass it down the line and cause problems in other areas.
- Use strainers in sink drains to catch food scraps and other solids, and empty the drain strainers into the trash for disposal.
- Cooking grease should be placed in the black curb container with the normal weekly garbage. It would be advisable to allow the grease to cool so as to not melt plastic garbage bags.

Call the City of Modesto 24/7 at (209) 577-6200 to report a sewer blockage or overflow

EARTH DAY
in the park festival

Wanted Sponsors & Vendors

For more information contact:
Vicki Rice
Recycling Program Coordinator
(209) 577-5495
vrice@modestogov.com

Gracuada Park • April 21, 2018 • 10am - 4pm

MAX
MODESTO AREA EXPRESS

Service and fare changes coming in February 2018.

View them now at
www.ModestoAreaExpress.com.

New ride guide will be available January 2018.

Tell Us How We're Doing
Your feedback is very important to us.
Please take a moment to complete our online survey.

PERFORMANCE MATTERS
Customer Services Division
Online Survey

modestogov.com/customer-survey