

February 2016

Keeping our customers, our citizens, informed about City services is one of the most important things we do. The City is currently renovating its website to feature easy homepage navigation, a simple subscription based news feature, an alert banner we can use to push out information in times of emergency, social media updates and comprehensive events and meeting calendars. We are working hard to keep residents in the know on important services for those of us who call Modesto home. This month we are providing an updated quick reference guide of frequently called numbers along with some helpful tips for winter weather.



You can create a warmer and more energy efficient home by replacing your HVAC system, putting in energy efficient windows or roofing to eliminate draft and save on energy bills. Modesto is one of more than 340 California communities that have adopted the Home Energy Renovation Opportunity, or HERO Program, a Property Assessed Clean Energy (PACE) program. HERO encourages sustainability, saves homeowners on their monthly energy expenses and creates jobs locally. In California the program has helped to create more than 7,500 jobs, funded more than 38,000 residential projects, and provided more than \$875 million in financing to homeowners.

The local impacts are remarkable as well. Since the program came to Modesto in 2014, over 500 projects have been completed, 72 jobs created, over 9 million gallons of water saved and over 80 million kWh energy saved!

HERO program financing enables homeowners to make energy efficient and water efficient improvements, paying for them over time through their property tax bill. Interest may be tax-deductible, and homeowners may see immediate savings on utility bills. Find out how to apply online or by phone to determine if you are eligible for energy-efficient home repairs and renovations through the program. Call 855-HERO-411 or visit [www.heroprogram.com/ca/modesto](http://www.heroprogram.com/ca/modesto)



## City of Modesto Number Reference Guide

### Emergency Numbers

Fire/Police/Medical.....	911
Graffiti Vandalism (in progress).....	911
Sandbags.....	(209) 342-2244
Storm Drain Contamination.....	(209) 577-6200
(Paint, Oil, etc.).....	
Street Flooding (24 hours).....	(209) 577-6200

### Non-Emergency Numbers

Abandoned Autos.....	(209) 572-9511
Animal Control.....	(209) 342-9186
Crime Stoppers.....	(209) 521-4636
Drug Hotline.....	(209) 521-4636
Fire Department.....	(209) 572-9590
Graffiti Abatement (24 hours).....	(209) 342-2259
Mosquito Abatement.....	(209) 522-4098
Neighborhood Preservation Unit.....	(209) 577-5250
Illegal Dumping in streets and alleys.....	(209) 577-5494
Police Department (24 hours - Dispatch).....	(209) 552-2470
Police Department (Phone Reports).....	(209) 572-9500
Shopping Cart Hotline.....	(209) 342-2278
Water Waste.....	(209) 342-2246

### Main Numbers

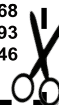
City Hall Information.....	(209) 577-5200
City Manager's Office.....	(209) 577-5223
Job Line.....	(209) 577-5498
Modesto Centre Plaza.....	(209) 577-6444
Modesto City Council.....	(209) 571-5169
TDD Only.....	(209) 526-9211

### Public Transportation

Dial-A-Ride.....	(209) 527-4900
MAX Buses.....	(209) 521-1274

### City Services

Account Billing – Water-Sewer-Garbage.....	(209) 577-5395
Building Inspections.....	(209) 577-5232
Business Licenses and Taxes.....	(209) 577-5389
Composting.....	(209) 571-5144
Dog Licenses.....	(209) 558-7387
Forestry.....	(209) 342-2253
Garbage / Recycling Information.....	(209) 577-5494
Green Waste Collection.....	(209) 577-5463
Golf Reservations and Information.....	(209) 491-4653
Park Repairs.....	(209) 342-2248
Recreation Programs / Park Reservations.....	(209) 577-5344
Sidewalk and Curb Permits.....	(209) 571-5569
Street Lights.....	(209) 342-2297
Street Trees.....	(209) 342-2253
Traffic Signal Problems.....	(209) 342-2297
Traffic Signs.....	(209) 577-5468
Used Oil / Filter / Hazardous Waste Recycling.....	(209) 577-5493
Water Repairs / Temporary On-Off.....	(209) 342-2246



According to the National Weather Service, February is one of the wettest months in California. As we push through storm season, expect moderate rainfall and fog. The safety and well-being of our residents is our number one priority. When storms occur, City departments work in tandem to prepare and respond. Below is a list of City services and helpful information.

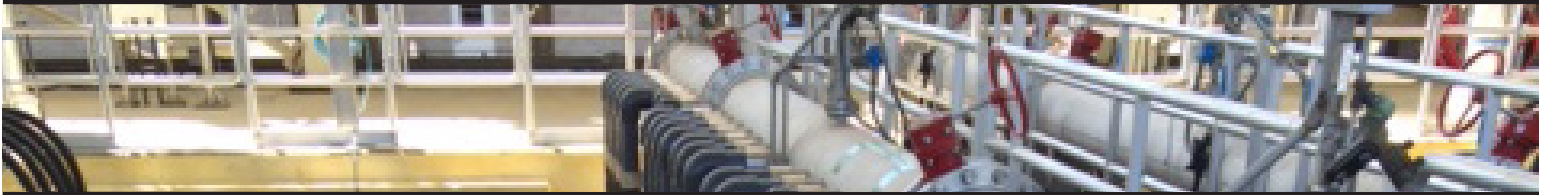
Storm related issues like street flooding and tree emergencies are not uncommon during wet weather. Please use the following phone numbers for storm-related issues:

- For life-threatening emergencies or structural damage, dial 9-1-1
- City tree emergencies, call (209) 342-2249, Option 3
- Street flooding, call (209) 577-6200
- Traffic signal and/or street light outages, call (209) 342-2297
- Clogged storm drains, call (209) 577-6200
- Sandbags are available for FREE to the public at the City of Modesto Corporation Yard, located at 501 N. Jefferson Street, 24 hours per day
- For downed power lines and electrical outages, call MID at (209) 526-8222 or (888) 997-8222 toll-free.



Severe weather can be hazardous for drivers who venture out on the roads during a storm or heavy fog which can blanket local highways. Here are a few ways to exercise caution:

- Reduce speed to allow for safe stopping distance.
- Drive with headlights on low beam, never drive with just parking or fog lights.
- Use extreme caution when crossing traffic or busy intersections.
- Lower your window and listen for traffic you cannot see.
- Use windshield wipers and the defroster to improve visibility.
- Be patient! Do not pass lines of traffic.
- If visibility diminishes to the point that you no longer feel safe driving, do not stop in the traffic lanes. Attempt to utilize the closest off-ramp so you can stop at a safe location and wait for the fog to clear.



February 2016



## MARCH 4-6

### at Modesto Centre Plaza

Learn about the most recent news regarding the Drought and methods to conserve water.

Friday 12 pm – 6 pm

Saturday & Sunday 10am – 5pm

We hope to see you there!

Join the City of Modesto Water Conservation Program and the Solid Waste management Division.

at the Stanislaus County Home & Garden Show Friday, March 4 to Sunday, March 6th to learn about the garbage, hazardous waste, recycling, green waste, compost, forestry, and storm drain programs available to Modesto Residents.

### Important Notice!

Mint Bills has made the decision to discontinue their **Bill Payer Program**. **Effective February 16, 2016** Mint Bills will be dissolving their partnerships with municipalities including the City of Modesto.

Customers will no longer be able to access their City of Modesto utility accounts without having an ePay login.

Due to the dissolving of the Bill Payer Partnership customers will need to sign up with an online account with the city as well as link their account to Mint Bills in order to benefit from all of the Mint Bills App features.

Mint Bills Application users will still be able to receive bill alerts, reminders and make payments on their City of Modesto Utility bill through the Mint Bills mobile and web application ([www.bills.mint.com](http://www.bills.mint.com)). There will be no cost if paying via a checking or savings account.

### Other ways to pay your City of Modesto Utility Bill:

Pay by Phone (209) 577-5395, Option 4

Pay Online at: [www.modestogov.com](http://www.modestogov.com)

Authorized Pay Station (List of authorized pay stations available on back of bill.)

Please continue to conserve water and follow the Drought Stage II – A schedule.

## Water Conservation



City of Modesto Water Conservation:  
(209) 342-2246

- Odd-numbered addresses watering day is Sunday
- Even-numbered addresses watering day is Saturday
- Outdoor watering prohibited Saturday & Sunday from 9:00am - 7:00pm
- **No outdoor water use Monday - Friday**
- Hosing any outside areas is prohibited except for health/safety reasons



## Drought Stage II-A

### PENALTIES FOR WATER WASTE VIOLATION

VIOLATION	FINE
First Notice of Violation	Written notice of violation, no fine issued
Second Notice of Violation	\$150.00
Third Notice of Violation	\$250.00
Subsequent Violations	\$500.00

<http://www.modestogov.com/pwd/water/conservation> • State of California website: <http://saveourwater.com>

## Water Conservation - Seasonal Tips

- › Make seasonal adjustments to your irrigation timers. Turn timers off and hand-water trees and shrubs as needed during your watering times.
- › Prevent irrigation water from running onto sidewalks, streets and alleys.
- › Do not water outdoors during and after 48 hours following measurable rain - measurable rainfall is one-hundredth (.01) of an inch.
- › Sweep or machine blow to clean driveways, sidewalks, decks, parking lots, etc.
- › Inspect irrigation system regularly for leaks, broken pipes or heads and make repairs immediately.
- › Wrap pipes to prevent freezing.

### Drought Stage II-A

For more Water Conservation tips or to view the entire Drought Contingency Plan, please visit our website at: <http://www.modestogov.com/savewater>

For more information, please call the City of Modesto Water Conservation Program at (209) 342-2246



FRIDAY, MARCH 18, 2016

City of Modesto Sponsored  
Household Hazardous Waste Collection Event  
**9:00am to 12:00pm or until full**  
King Kennedy Memorial Center  
601 S. Martin Luther King Dr., Modesto, CA

### ACCEPTED ITEMS

No containers larger than 5 gallons. No empty containers. No electronic waste. No light bulbs  
No explosives. No ammunition. No compressed gas cylinders. No tires. No business waste. No medications

Antifreeze	Fertilizers	Pesticides
Aerosol products	Gasoline/Diesel fuel	Pool/Spa chemicals
Batteries (all)	Herbicides	Propane cylinders
Brake fluid	Kerosene	Road flares
Carburetor cleaner	Mercury thermostats	Roofing tar
Charcoal lighter fluid	Mercury thermometers	Used motor oil/Filters
Drain cleaners	Paint/Paint thinner	

Stanislaus County Residents Only.

No more than 125 lbs or 15 gallons of waste accepted.

All containers must be properly sealed.

DO NOT LEAVE MATERIALS UNATTENDED. PLEASE STAY IN YOUR VEHICLE.

QUESTIONS? CALL 577-5493



FUNDED BY A GRANT FROM CALRECYCLE



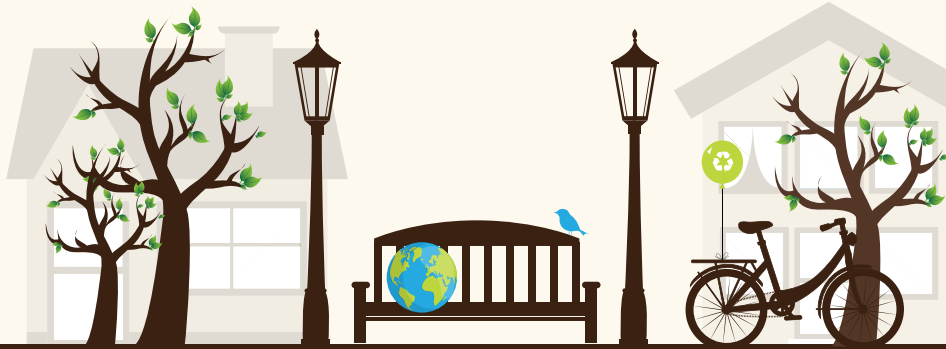
SEWER PROBLEMS?  
CALL US FIRST  
577-6200



# EARTH DAY

in the park festival

4.23.16



[www.modestogov.com/earthday](http://www.modestogov.com/earthday)

## City of Modesto

# Waste Tire Recycling Events

### PROGRAM GUIDELINES:

- City of Modesto residents only
- No businesses
- Tires with and without rims - OK
- Car, Truck & Motorcycle Tires - OK
- Up to 9 tires accepted at no charge
- No Commercial or Tractor Tires

### WHAT TO DO:

- Call City of Modesto and request a Coupon: **(209) 577-5494**
  - Gilton Solid Waste (209) 527-3781
  - Bertolotti Disposal (209) 537-8000
- Take Tires to Garbage Company
- Do not mix tires with other waste

## FREE DISPOSAL ON DATES LISTED BELOW

February 1-29 • April 1-30 • June 1-30

August 1-31 • October 1-31 • December 1-31

(Closed Dec. 25)

Funded by a grant from the Department of Resources Recycling and Recovery (CalRecycle)

Questions?  
Call **(209) 577-5494**



# FREE! BACKYARD COMPOSTING CLASS

{for Modesto Residents Only}

Sat., March 19, 2016

10 am - 12 pm

at Modesto Junior College  
Community Education

To register,

Call **575-6063**



From Garbage to Garden

## SAVE \$5.00

on the purchase of a  
City of Modesto compost bin  
when you complete the class!  
Quantities Limited

### Help Prevent Sewer Blockages & Overflows

Especially during the winter months, it is important to remember the following:

Grease is often washed down the kitchen sink and into the plumbing system. Even a small amount of grease in sink drains can cause serious blockages in home plumbing or, even worse, a sewer overflow in your home or yard. The substances also cause clogging in Modesto's wastewater collection system, causing overflows that are messy, costly, and a potential threat to your health and the environment.

Here are some ways you can help protect the environment, your pipes, and Modesto's sewer collection system:

- Never pour grease material down sink drains or toilets.
- Scrape grease material from all cookware and dishes into a can or the trash for disposal prior to washing. Don't rely on detergents to dissolve grease: They may just pass it down the line and cause problems in other areas.
- Use strainers in sink drains to catch food scraps and other solids, and empty the drain strainers into the trash for disposal.
- Cooking grease should be placed in the black curb container with the normal weekly garbage. It would be advisable to allow the grease to cool so as to not melt plastic garbage bags.

Call the City of Modesto 24/7 at (209) 577-6200 to report a sewer blockage or overflow.

