

CITY OF
MODESTO
CALIFORNIA

Utility Billing Assistance Programs
for Low Income Customers

Water Rate Assistance Program

Qualifying customers will have their base service charge for water reduced by \$10.00 each monthly billing cycle.

Senior/Disabled Low Income Assistance Program

Qualifying customers will receive a 25% discount each monthly billing cycle.

For a detailed list of qualifications and requirements visit: modestogov.com or contact Customer Services at (209) 577-5395



Got Waste Tires?

Call the
City of Modesto
for a **FREE**
Recycling Coupon

*restrictions & conditions apply

209
577-5494



Water Conservation Rebate Programs



Save Water. Save Money

City of Modesto water customers may be eligible for new water conservation rebate programs. Funding is limited and applications will be accepted on a first come, first served basis.

Smart Controller • Sprinkler Nozzle Replacement • Drip Irrigation
Rain Barrel • Turf Replacement • Toilet & Clothes Washer Rebates

Applications available online or via phone

 www.modestogov.com/savewater  (209) 342-2246

State of California rebates also available visit www.saveourwaterrebates.com




City of Modesto Water Division
(209) 342-2246 | www.modestogov.com/savewater

For more information, terms and conditions visit us online.



We want to honor your **Green** business in Modesto!

Categories:

-  Small Business - under 20 employees
-  Medium Business - 21-100 employees
-  Large Business - over 100 employees

If selected, what do you win?

Recognition at a Modesto City Council meeting

A reception in your honor

Available now: City of Modesto Business Recycling Awards applications

For more information contact,

Vicki Rice at 209.577.5495 or vrice@modestogov.com

**Drain your Pool into the Sewer System,
Never use the Gutter!**



Report Illegal Storm Drain Dumping

209.577.6200

24 HRS A DAY



WHAT TO EXPECT WITH YOUR JULY BILL

Sewer Rate & Garbage Rate Increase Effective July 1, 2018

Customers will see a sewer rate increase of 6% and an average garbage rate increase of 8%. This bill includes pro-rated charges.

On January 26, 2016 City Council reviewed and adopted a Sewer Rate and Fee Study that included an annual review of the sewer rate increase. On March 13, 2018 City Council reviewed and adopted the scheduled sewer rate increase, effective July 1, 2018.

Why a sewer rate increase?

The increase will allow for:

- Replacement or upgrade to deficient sewer mains and pump stations
- Improvements to the wastewater treatment plant
- Strengthening and maintenance of existing sewer infrastructure

For a complete description of the planned improvements or to review the wastewater master plans visit:

www.modestogov.com/DocumentCenter/View/4530

Hard copies available at 1010 Tenth St, 4th Floor, Suite 4600.

For questions about this increase call (209) 577-5395



Garbage Rate Increase

Residential customers will see an average rate increase of 8%. This bill includes pro-rated charges.

The Solid Waste Division is responsible for management of residential, commercial, and industrial garbage and recycling programs, the City's Compost facility, and landfill mitigation. The Solid Waste Division oversees contracts with two local garbage companies for collection services in the City of Modesto.

In July 2017, City Council commissioned a Solid Waste Rate and Fee Study analyzing the cost-of-services provided versus fees charged and methodology for current rates. An analysis had not been conducted at this scope for over ten years and was required to ensure the continued financial viability of all Solid Waste services.

On June 12, 2018 City Council reviewed and approved the findings and recommendations resulting from this study. Residential customers will see an average rate increase of 8% on the cost of garbage service, effective July 1, 2018. This July utility bill will include pro-rated charges.

For more information on this study, contact the Solid Waste Division at (209) 577-5494

What services are included in my garbage rate?

- Weekly Black Can Garbage Waste Pickup
- Weekly Green Can Organic Recycling Pickup
- Monthly City Green Waste Street Collection
- City Tree Service & Maintenance
- Access to Household Hazardous Waste Disposal
- Two Bulky Item Pick-ups per calendar year
- Illegal Dumping Collection
- Litter Removal & Clean-up
- Recycling Programs, Education & Enforcement
- City Landfill Mitigation Measures

For more information on these services visit:
www.modestogov.com/370



City of Modesto
Water Conservation:
(209) 342-2246

THREE DAY WATERING! Effective April 1st - October 31st City of Modesto Customers in Modesto, Salida and Empire

- › Odd-numbered addresses watering days are Wednesday, Friday and Sunday
- › Even-numbered addresses watering days are Tuesday, Thursday and Saturday
- › No outdoor water use on Monday and daily between 12:00pm and 7:00pm (*refer to exceptions below)
- * Use of drip irrigation, hand watering of trees, shrubs and car washing with use of a positive shutoff nozzle is permitted at any time
- * Hosing concrete areas, building exteriors, etc. is prohibited except for health/safety concerns or for maintenance/construction purposes, with use of a positive shutoff nozzle
- › Water leaks must be repaired within 24 hours
- › No irrigating turf or ornamental landscapes during and 48 hours following measurable rain (.01 inch). For measurable rain data refer to www.mid.org/weather
- › Outdoor watering must be kept on your property...avoid water runoff



City of
Modesto
UTILITIES DEPARTMENT

Penalties for Violations of Water Usage Restrictions

VIOLATION

- › First Notice
- › Second Notice of Violation
- › Third Notice of Violation
- › Subsequent Violations

FINE

No Penalty/Fee
\$150
\$250
\$500

Note: City of Modesto Customers in Turlock, Grayson, Ceres Walnut Manor & Del Rio will remain on a continuous two day year-round watering schedule

www.modestogov.com/savewater • State of California website: www.saveourwater.com