

City Beat

www.modestogov.com

(209) 577-5200

TDD (209) 526-9211

Holiday Trees to be Collected and Recycled

City of Modesto crews will begin collecting green, untreated holiday trees in January as part of the normal green waste collection.

Untreated green trees may also be cut up and placed in your green yard waste can for pick up with your normal weekly collection. Collected trees are recycled at the City's compost facility.

Follow these steps to ensure proper disposal of holiday trees:

Disposal of Untreated Green Holiday Trees:

- Remove all tree stands, rods and tinsel. Trees cannot be picked up by City crews if these items have not been removed.
- Trees must be no more than six (6) feet in length.
- Place trees curbside to be collected with your regular yard trimmings or in your green waste can.

Disposal of Trees Treated With Flocking, Paint or Fireproofing:

Trees with flocking, paint or fireproofing cannot be composted and will not be collected. Flocked, painted or fireproofed trees may be cut up and placed in your black garbage can or taken to the nearest garbage company transfer station (for a fee).

Transfer stations can be found at the following locations:

Gilton Solid Waste
800 S. McClure Road
Modesto, CA
(209) 527-3781

Bertolotti Disposal
231 Flamingo Drive
Modesto, CA
(209) 537-8000

Visit www.modestogov.com/prnd/trees/green_waste.asp for a green waste collection schedule and information on holiday tree collection or contact the Community Forestry Division at (209) 342-2249.

CUSTOMER SERVICE HOLIDAY CLOSURES

**The City of Modesto City Hall,
located at 1010 Tenth Street,
will be closed due to the holidays
and work furloughs:**

**December 24, 2009
through January 3, 2010**

For assistance with your utility services, Customer Service Representatives will be available by phone Monday, December 28, 2009 through Wednesday, December 30, 2009, from 8:30AM - 4:30PM

Utility payments can be made by phone or online
24 hours a day - 7 days a week



Customer Service
(209) 577-5395



Pay by Phone
(209) 577-5395
Option 4



Pay Online at
www.modestogov.com

For information on all City Hall holiday closures visit us online at:
www.modestogov.com



City Beat is printed on 30% recycled paper.

Message to Our Water Customers

Many of our customers have noticed a change in their City of Modesto water bill. In compliance with California State Assembly Bill 2572, the City has been installing meters for all customers. This law requires all customers that have meters be billed on the actual volume of water usage by January 2010.

Your City of Modesto water bill for flat and metered service includes a base charge for maintenance and improvements of our water system, and each customer's individual service and connection.

Charges for *flat rate* water users include a base charge and an estimated water consumption charge determined by your lot size. Customers that are billed the *metered rate* will see a base charge and a water usage charge separately on their bill.

The base charge includes:

- Annual operating costs such as:
 - System Maintenance, Inspections, Labor, Leases, Fleet, Conservation, Cross Connection Programs, and Emergency costs
- Capital Improvements
- Meter Reading
- Debt Service
- Finance & Customer Services
- Engineering & Administration Services

The water usage charge includes:

- Pumping costs:
 - Electricity
 - Pump Maintenance
- Purchased Water
- Chemicals & Water Treatment
- MID Production Costs (Operations and Maintenance)

CITY OF MODESTO WASTE TIRE RECYCLING EVENTS

Program guidelines:

- City of Modesto residents only
- No businesses
- Tires with rims—OK
- Tires all sizes—OK
- Questions? Call (209) 577-5495



What to do:

- Call garbage company and request coupon
 - Gilton Solid Waste (209) 527-3781
 - Bertolotti Disposal (209) 537-8000
- Take tires to garbage company
- Do not mix tires with other waste

FREE DISPOSAL ON DATES LISTED BELOW

January 3-9, 2010
February 7-13, 2010
March 7-13, 2010
April 4-10, 2010



Funded by a grant from the California Integrated Waste Management Board. Zero Waste—You Make It Happen!

City Operates Home Repair Programs for Low- and Very Low-Income Households

The City of Modesto Parks, Recreation and Neighborhoods Department's Housing Division operates programs that help low- and very low-income home owners with essential repairs to their homes.

To be eligible for these programs, applicants must be the owner-occupant of a home or mobile home within the Modesto city limits. The applicant must have a legally recorded title to the property, and the total gross annual household income may not exceed the eligible income limit. Eligible income limits may be found online at www.modestogov.com/prnd/housing/rehab.asp.

For more information on these programs, visit www.modestogov.com/prnd/housing/rehab.asp, or call the Housing Division at (209) 577-5245.

Holiday Garbage Route Changes

Garbage service will run one day late for all Friday route customers on the Christmas and New Year's holidays. No other routes will be affected.

Due to the nature of mailing the City Beat with the utility water bills, some of the events/programs may have already occurred.