



TWO DAY WATERING! Effective November 1st - March 31st



- › Odd-numbered addresses watering days are Wednesday and Sunday
- › Even-numbered addresses watering days are Tuesday and Saturday
- › No outdoor water use on Monday, Thursday, Friday and daily between 12:00pm and 7:00pm
- › Car washing is permitted with use of positive shutoff nozzle
- › Outdoor watering must be kept on property...avoid water runoff
- › Water leaks must be repaired within 24 hrs
- › No irrigating turf or ornamental landscapes during and 48 hours following measurable rain

Penalties for
Violations of
Water Usage
Restrictions

VIOLATION	FINE
› First Notice	No Penalty/Fee
› Second Notice of Violation	\$150.00
› Third Notice of Violation	\$250.00
› Subsequent Violations	\$500.00

CITY OF
MODESTO
CALIFORNIA

Utility Billing Assistance Programs for Low Income Customers

Water Rate Assistance Program

Qualifying customers will have their base service charge for water reduced by \$10.00 each monthly billing cycle.

Senior/Disabled Low Income Assistance Program

Qualifying customers will receive a 25% discount each monthly billing cycle.

For a detailed list of qualifications and requirements visit: modestogov.com or contact Customer Services at (209) 577-5395



Leaf Season is Upon Us...

During the month of December the City of Modesto Green Waste Crews will only collect and remove leaves. Please follow these guidelines for proper leaf collection.

- Please utilize your organic (green) can(s) as much as possible during leaf season.
- Leaves will be collected from the street only.
- Leaves must be piled 18 inches from the curb to allow rain water to pass through to the storm drains.
- Do not place leaves on or near the storm drain.
- The street sweeper cannot pick up piles of leaves. Once the crew has come down your street to collect leaves, do not rake leaves into a pile until after the street sweeper has passed by on your street.
- There is no set schedule for leaf pick up.
- No green waste piles will be collected during this time.

Please do not place piles of green waste in the street or alleys again until your scheduled collection time in January 2019. Piles of leaves with green waste mixed in will not be collected.

For more information regarding the leaf removal program call the Green Waste Division at (209) 577-5463 or visit our website at www.modestogov.com/360/Green-Waste-Collection

****IMPORTANT INFORMATION**** **HOLIDAY GARBAGE COLLECTION SCHEDULE**

Thanksgiving:

There will be **no** garbage collection on Thursday, November 22. During this week:

- Thursday customers will be serviced on Friday
- Friday customers will be serviced on Saturday

Christmas and New Year Holiday:

There will be **no** garbage collection on Tuesday, December 25 and Tuesday, January 1.

During these 2 weeks:

- Tuesday customers will be serviced on Wednesday
- Wednesday customers will be serviced on Thursday
- Thursday customers will be serviced on Friday
- Friday customers will be serviced on Saturday

MODESTO
RECYCLES
You Can Too!

You can
recycle
aluminum
over and over
again



CALL 1-800-RECYCLE FOR CRV REDEMPTION CENTERS NEAR YOU

Sewer or Storm
Drain Problems?

Call Us First!
We are here to help!
Save TIME, Save MONEY!



209.577.6200

WHAT TO EXPECT WITH YOUR UPCOMING JANUARY BILL

Water Rate Increase Effective January 1, 2019

On August 9, 2016 City Council reviewed and adopted a Water Rate and Fee Study that included an annual review of the water rate increase. On September 25, 2018 City Council reviewed and adopted the scheduled water rate increase of 9%, effective January 1, 2019.

Why a water rate increase?

The increase will allow for:

- Replacement and repair of aging infrastructure
- Construction for new lines, tanks, wells and treatment facilities
- Water Quality projects

For a complete description of the planned improvements or to review the water master plans, visit:

www.modestogov.com/DocumentCenter/View/4530

Hard copies available at 1010 Tenth St, 4th Floor, Suite 4600.

For questions about this increase call (209) 577-5395



Why a water rate increase?

Customers will see a water rate increase of 9%, effective January 1, 2019.

This rate will affect the base meter charge which covers annual operating costs such as:

- System maintenance
- Capital improvements
- Meter reading
- Debt service
- Finance and Customer Service
- Engineering and Administrative Services

This rate will affect the water usage charge which covers costs such as:

- Pumping costs of electricity and pump maintenance
- Purchased water
- Chemicals and water treatment
- MID Productions costs for operations and maintenance

Low Income Assistance Programs available to learn more visit: www.modestogov.com/1985 or call (209) 577-5395



IMPORTANT INFORMATION

Bulky Item Collection Program Cut Off Dates

The last day to have your large bulky items picked up in 2018 is nearing.

You must call to schedule your appointment no later than **December 7th** in order to have your items picked up this year. Appointments are on first-come, first-served basis. If the appointment calendar is full, you may be scheduled for 2019.

Appointment requests received after December 7, will be scheduled for January 2019 and will count toward one of your appointments for that year.

Call your garbage company to schedule your appointment and to learn about program restrictions and requirements.
Gilton Solid Waste 527-3781
Bertolotti Disposal 537-8000

What should you put In Your Green Can?

- Grass
- Leaves
- Plants
- Weeds
- Clippings
- Brush
- Tree Limbs
- Food Scraps
- Fruits & Vegetables
- Paper Napkins
- Paper Towels
- Newspaper
- Junk Mail
- Magazines
- Phone Books
- Cardboard

What should you NOT put In Your Green Can?

- Garbage
- Plastic Bags
- Diapers
- Glass or Metal
- Plastics
- Styrofoam
- Dirt & Rocks
- Concrete or Asphalt
- Wood Scraps
- Wood Products
- Toxic Materials
- TVs or Computers
- Animal Waste
- Dead Animals

IN HONOR OF AMERICA RECYCLES DAY



landfillharmonic

The world sends us garbage. We send back music.

THURSDAY, NOVEMBER 15TH AT 10:30AM AND 6:00PM

WITH SPECIAL INTERACTIVE PERFORMANCES BY DRUM LOVE

THE STATE THEATRE
1307 J ST., DOWNTOWN MODESTO

FOOD, DESSERTS, ESPRESSO DRINKS AND BEVERAGES AVAILABLE FOR PURCHASE
PLEASE CALL AHEAD TO MAKE RESERVATIONS FOR LARGE GROUPS

For Information Please Call: Vicki Rice 209.577.5465 or Denise London 209.525.6788 sponsored by

