



High Efficiency Toilet Rebate Program and Application

Offer available July 1, 2025 thru June 30, 2026 and subject to fund availability

City of Modesto water customers in single and multi-family homes built before 1992 may be eligible for a rebate when they replace their old toilet with a high efficiency toilet. The rebate amount may not exceed \$100 per toilet replaced. Funding is limited and applications will be accepted on a first come, first served basis. The City reserves the right to terminate this program at any time and for any reason.

Replacing a high water use toilet with a new HET of 1.28 gallon per flush (gpf) can save about 38 gallons of water each day. An HET uses 20% less water per flush than ULFT models. Efficiency measures such as replacing water guzzling toilets with the latest in low-flush toilet technology helps ensure the future water supply is adequate and helps maintain efficient water use.

How to Apply

1. Obtain an application using one of the following methods:
 - a. Telephone: (209) 342-2246
 - b. Web site: www.modestogov.com/978/Water-Services
 - c. Email: waterconservation@modestogov.com
2. Send completed application and the original sales receipt to one of the following:
 - a. Mail: City of Modesto
Attention: Water Division – Rebate Program
PO Box 642
Modesto, CA 95353
 - b. Fax: 209-342-4568
 - c. Email: waterconservation@modestogov.com
3. A City of Modesto representative may contact you to schedule a brief appointment to verify installation of the new High Efficiency Toilet.

Program Guidelines

Who Qualifies?

- City of Modesto customers who pay a water utility bill to the City of Modesto
- Customer accounts that are in good standing
- Tenants who provide written approval from the property owner or property manager.
- Homes built before 1992.

Timeline

- Program applies to toilet(s) purchased between 7/1/25 through 6/30/26.
- Rebate application must be submitted within 60 days of sales receipt.
- The qualifying toilet must remain at the installation site for a minimum of six months after installation.

Toilets

- New toilet(s) must be rated as 1.28 gpf (gallons per flush) or less and must bear the WaterSense label.

- For a list of qualifying toilets visit <https://epa.gov/watersense/products/toilets.html> or call 209-342-2246.
- Toilet(s) being replaced must exceed 1.6 gpf and be manufactured before 1992.
- HET toilets must be installed within the Modesto City service area and at the address listed on the application.

Rebates

- Toilet installation, new construction, accessories, and taxes do not qualify.
- If the existing toilet is 1.6 gallons or less per flush, they do not qualify for this rebate.
- Rebate checks will be mailed within 8 weeks after completing the rebate process.
- Rebate amount cannot exceed the purchase price of a new toilet(s).
- Rebates are limited to the number of bathrooms listed on the County parcel record.

Application and Rebate Approval or Denial

- On-site compliance verification may be required.
- The original itemized dated sales receipt for the new toilet is required (copies not accepted). Scanned original will be accepted via online submittal only.
- Incomplete, incorrect or unsigned applications cannot be processed. We will contact you with any discrepancies and many require you to submit a new application.
- Customer must fulfill all program guidelines in order to be eligible for rebates.
- The rebate application must be submitted within 60 days of sales receipt.

Other Considerations

- The Rebate Program is not responsible for materials lost by mail.
- Submissions or possession of a rebate application does not guarantee receiving a rebate application does not guarantee receiving a rebate.
- Rebates are processed on a first come, first served basis.
- Funding for this rebate program is limited to available resources.
- Rebate amounts are subject to change without notification.
- This program shall at all times be subject to change or termination without prior notice.
- Toilets that are leased, rebuilt, rented, received from warranty or insurance claims, exchanged, won as a prize, or have had new parts installed in an existing unit do not qualify for a rebate.



Mail to: City of Modesto Water Conservation-Rebate Program
PO Box 642, Modesto CA 95353

Phone: (209) 342-2246 Fax: (209) 342-4568

Website: www.modestogov.com/978/Water-Services

Water Conservation Program

\$100.00 High Efficiency Toilet

Account Information

Please print clearly:

Applicant Name: _____ Phone: _____

Service Address: _____

Mailing Address: _____

Email Address: _____

Note to Tenants: Written approval from property owner/property manager must be included with your application.

Type of property: Residential Commercial

Have you previously applied for this rebate? Yes No

Where did you learn about the rebate? _____

Number of toilets replaced: _____

Rebate Information

- The rebate value cannot exceed the actual cost of the toilet(s).
- An original itemized dated sales receipt is required to qualify for the rebate.
- Application must be received within 60 days of sales receipt.
- Approval based on County record of the number of bathrooms on the property.
- Compliance with attached guideline is required.
- Home must be built before 1992.

Agreement of Terms and Conditions

The City of Modesto may deny any application that does not meet program requirements. The undersigned expressly agrees that the City may inspect all items submitted for the High Efficiency Toilet Rebate Program. The City does not guarantee the performance of any toilet; does not warrant any toilet or installation to be free of defects, the quality of the workmanship, or the suitability of the premises or the toilet for installation. The undersigned further agrees to hold harmless the City of Modesto against all loss, damage, expense and liability resulting from the loss, destruction or damage to property arising out of or in any way connected with installation of the toilet. The City reserves the right to alter this program at any time. Funding for this rebate program is limited to available resources. Rebates are processed on a first come, first served basis. *In accordance with the requirements of Title II of the Americans with Disabilities Act ("ADA") of 1990, the Fair Employment & Housing Act ("FEHA"), the Rehabilitation Act of 1973 (as amended), Government Code section 11135 and other applicable codes, the City of Modesto ("City") will not discriminate against individuals on the basis of disability in the City's services, programs, or activities. For more information, please visit the City of Modesto website at <https://www.modestogov.com/865/Americans-with-Disabilities-Act-ADA>*

I have read, understand, and agree to the terms and conditions of this rebate program

Signature of Applicant: _____ Date: _____

For Official Use Only:

Inspection Date: _____ Tracking #: _____ Inspector: _____ Approved: ___ Denied: ___

Reason for denial: _____ Approved By: _____

Rebate Check sent: Date: _____ By: _____ Total Rebate Amount: \$ _____